

## **Riverchase Dermatology & Cosmetic Surgery Cosmetic Financial Policy**

We consider it a privilege that you have chosen us for your aesthetic rejuvenation goals. We strongly believe that an informed patient is a good patient and that your clear understanding of our financial policy is important to our professional relationship. Therefore, we strive to inform you of all the medical aspects of your needs as well as advise you on our payment policies for all cosmetic in-office and surgical procedures.

### **Consultation Fees**

The fee for a cosmetic surgery consultation is \$100.00 and is payable at the time of service. If, after your consultation, you have the surgery performed within one year, the fee for the consultation will be deducted from the total surgical fee. The \$100.00 consultation fee will be waived for established cosmetic patients of either Dr. Eshbaugh or the practice. Consultations for non-surgical facial rejuvenation (Botox®, Restylane®, Juvederm®), laser procedures or aesthetic services including skin care and makeup are complimentary.

### **Surgery Fees**

Payment for cosmetic surgery is to be paid in full before the surgery is performed. The fee paid for cosmetic surgery is a comprehensive fee that covers your pre-operative exam, anesthesia, surgical facility and physician charges, most supplies, and your post-operative visit. Scheduling a surgery will require a 20% deposit. Payment for the balance of the surgery fee is due at the pre-operative exam or two weeks prior to the procedure, whichever comes first. If fees are not provided 5 business days before the scheduled procedure the surgery may be cancelled. Surgical deposits and payments are non-refundable.

### **Office Treatment Fees**

Fees for in-office treatments such as Botox®, Restylane®, Juvederm®, chemical peels, laser hair removal, vascular lasers, laser resurfacing and other similar procedures are priced either on a per treatment basis or as a treatment package, and are payable in full at the time of your appointment. Treatments and series of treatments are non-refundable. Broadband light treatments valued at \$375 or more per treatment require a \$100 deposit to schedule. In addition, due to product costs and product preparation, Sculptra treatments require a \$500 per vial deposit to schedule an appointment. Deposits are non-refundable. An appointment can be moved and deposit applied to a different date of service if patient notifies practice at a minimum of 48 hours before their scheduled treatment.

### **Skin Care and Retail Products**

We accept returns on retail items within 7 days of product purchase for account credit only if there is dissatisfaction with the product after minimal use or a product reaction. **Returns are applicable for account credit only.** Unfortunately, due to the nature of the pharmaceutical preparation, we cannot accept returns on items requiring a prescription including Tretinoin (Retin A), Tri-Luma, and Latisse.

### **Payment Options**

We accept Visa, Mastercard, American Express, Discover, Cash and Personal Checks as forms of payment. We also recommend CareCredit Patient Financing, a special program for cosmetic and plastic surgery patients. With CareCredit you can finance your cosmetic procedures and surgery without upfront costs, annual fees, or pre-payment penalties.

Gift cards are available for purchase and are applicable towards services only and not retail products. They are valid for one year from the date of purchase.

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The practice of medicine and surgery is not an exact science, and therefore, reputable practitioners cannot guarantee results. The results of certain procedures may not last as long as expected or meet the degree of your expected improvement. It is important that you understand that all services are non-refundable. Additionally, if complications should develop or surgical revisions are necessary, you may incur additional costs.

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_